

CSC420

Actions and Commands

Basics

- Make the right actions available
- Make them easy to find
- Support sequences of actions

Ways to do it

- Buttons
- Menu bars
- Pop-up menus
- Dropdown menus
- Toolbars
- Links
- Action panels
- Double-clicking
- Keyboard shortcuts
- Drag-and-drop
- Typed commands

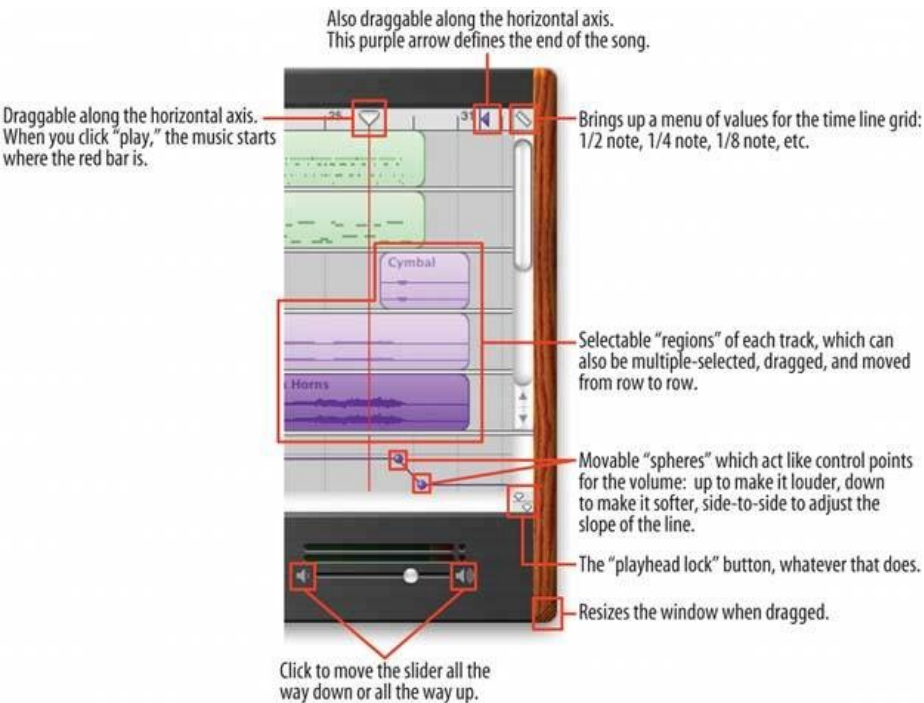
Allowing for Creativity

- Clickable icons
- Clickable text that is not a button
- Something that reacts to a mouse roll-over
- Something that looks it might be a manipulable object
- Something visible (placed on the screen)

Creative Interface



Affordances



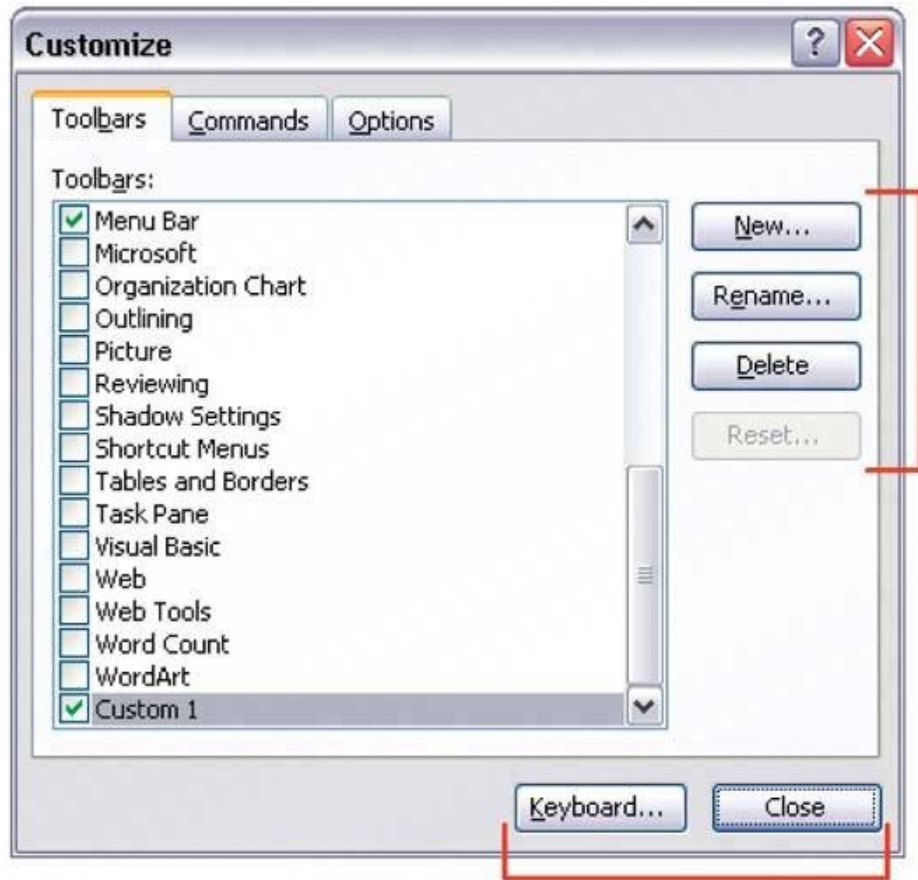
- Objects that look manipulable
- Sensory clues:
 - Visuals
 - Mouse rollovers
- Follow conventions (i.e., know your users)
- Make things look raised (2.5D buttons)
- Change mouse pointer
- Use tooltips

Patterns

- Button groups
- Action panel
- Prominent “Done” button
- Smart menu items
- Preview
- Progress indicator
- Cancelability
- Multi-level undo
- Command history
- Macros

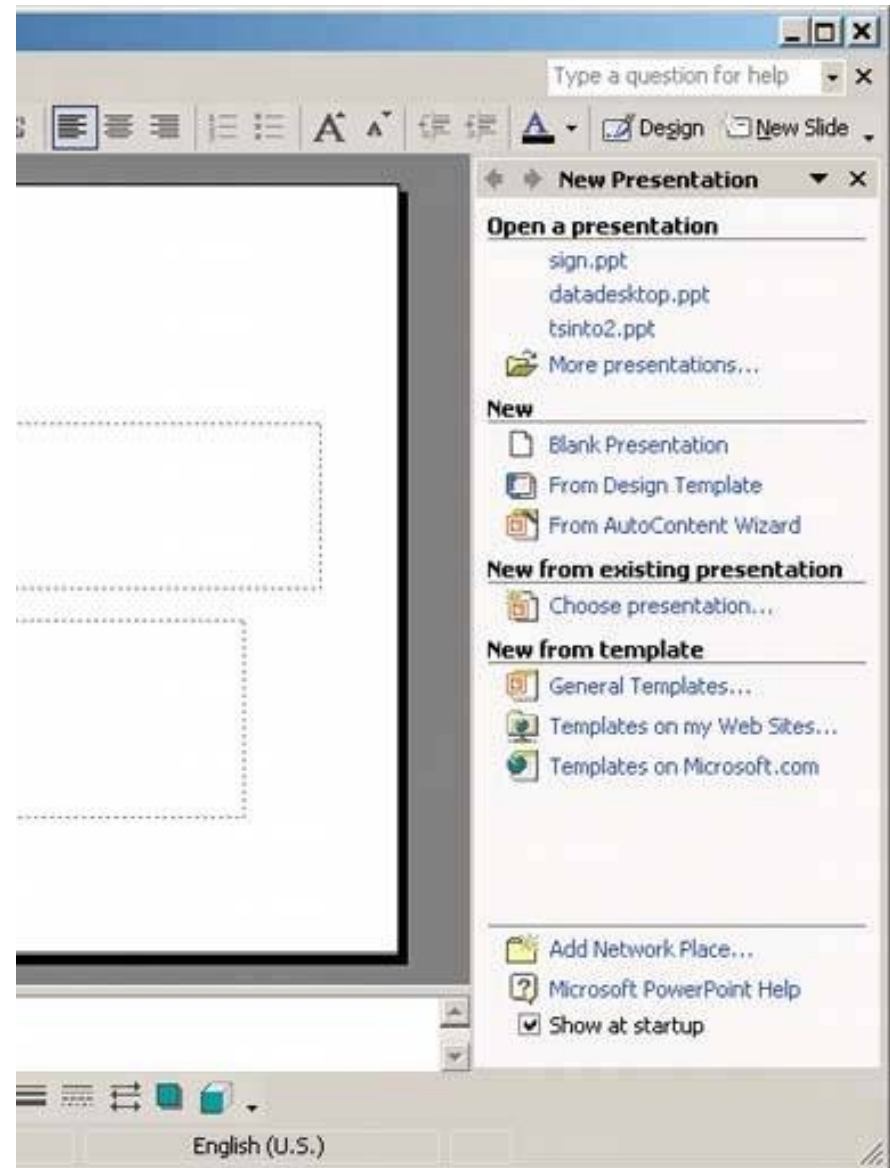
Button Groups

- Present related actions as clustered buttons
- 2 - 5 buttons
- Put them close to the object they manipulate
- Right of object is better than under (generally)
- If more than 5, use a toolbar
- If manipulate something global, follow sensible visual flow



Action Panel

- Substitute menus with a richly organized and always visible panel of actions
- Use when the actions are too many and need to be obvious
- Visibility and freedom of presentation
- Structure: lists, tables, trees, closable panels...
- Place below/to the side of the target (which is typically center-stage)



Prominent “Done” Button

- Place a big well-labeled button at the end of the visual flow
- Make the button finish the screen transaction
- Provides sense of closure
- Should look like a button! (not a link, etc.)
- Label with text, not icon
- Put it close to the last text/control/whatever

ofoto A Kodak Company

Welcome, Jenifer. go to kodak mobile my ofoto my account sign out cart help

view & edit albums share photos buy prints add photos ofoto store

Invite your friends to view this album

To: Enter email addresses separated by commas or semicolons, or get addresses from my [address book](#).

Subject: You can personalize the subject line of your email. We'll display your first name so your friends will know the email is from you.

Photo album from Jenifer:

Message: Add a message here to accompany this shared album.

Require friends to sign in to view your album

When you ask your friends to sign in, the email addresses your friends provide will be viewable in your Guestbook. [Learn more.](#)

Selected Album:

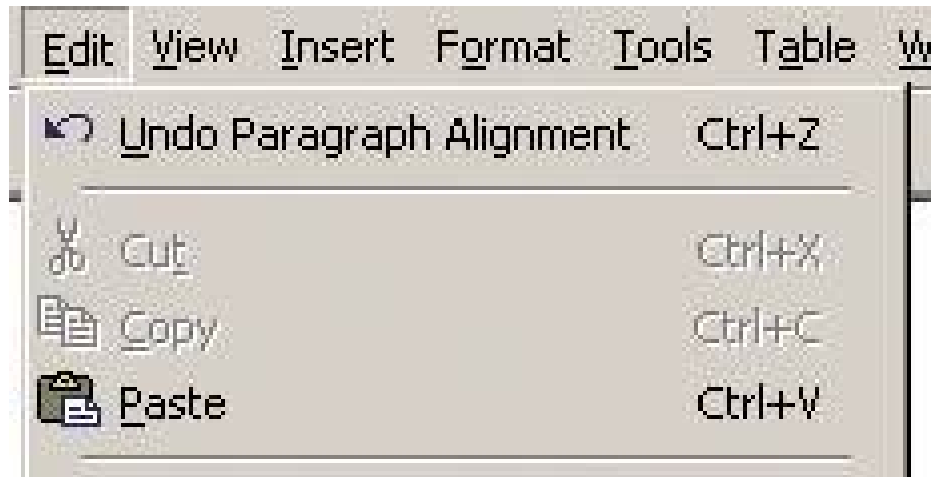
Connor's Seventh Birthday

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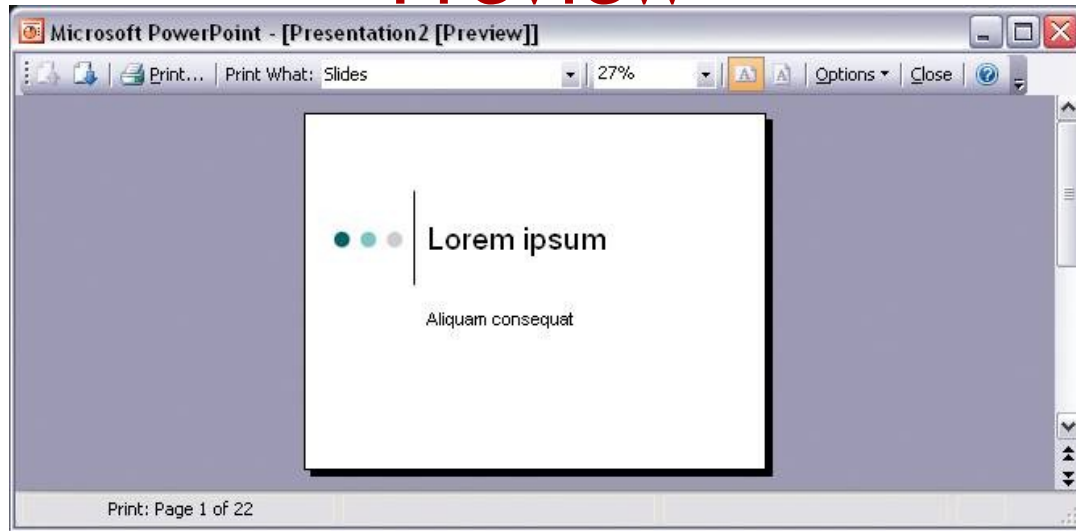
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Smart Menu Items



- Change menu labels dynamically depending on context (target)
- Makes the UI self-explanatory
- Encourages safe exploration
- Mostly applies to undo actions and documents
- What if there are multiple selected objects?

Preview



- Show a preview/summary of an action's consequences
- Use for all heavyweight actions that the user might need assurance about
- Helps prevent errors
- Makes an app more self-describing
- Allow committing the action from the preview screen
- Provide a way to back out

Progress Indicator



- Use for longer (>2s) operations
- Tell the user: What is going on, Portion complete, Time remaining, How to stop it
- Careful: keep the rest of the UI responsive (threads)

Cancelability



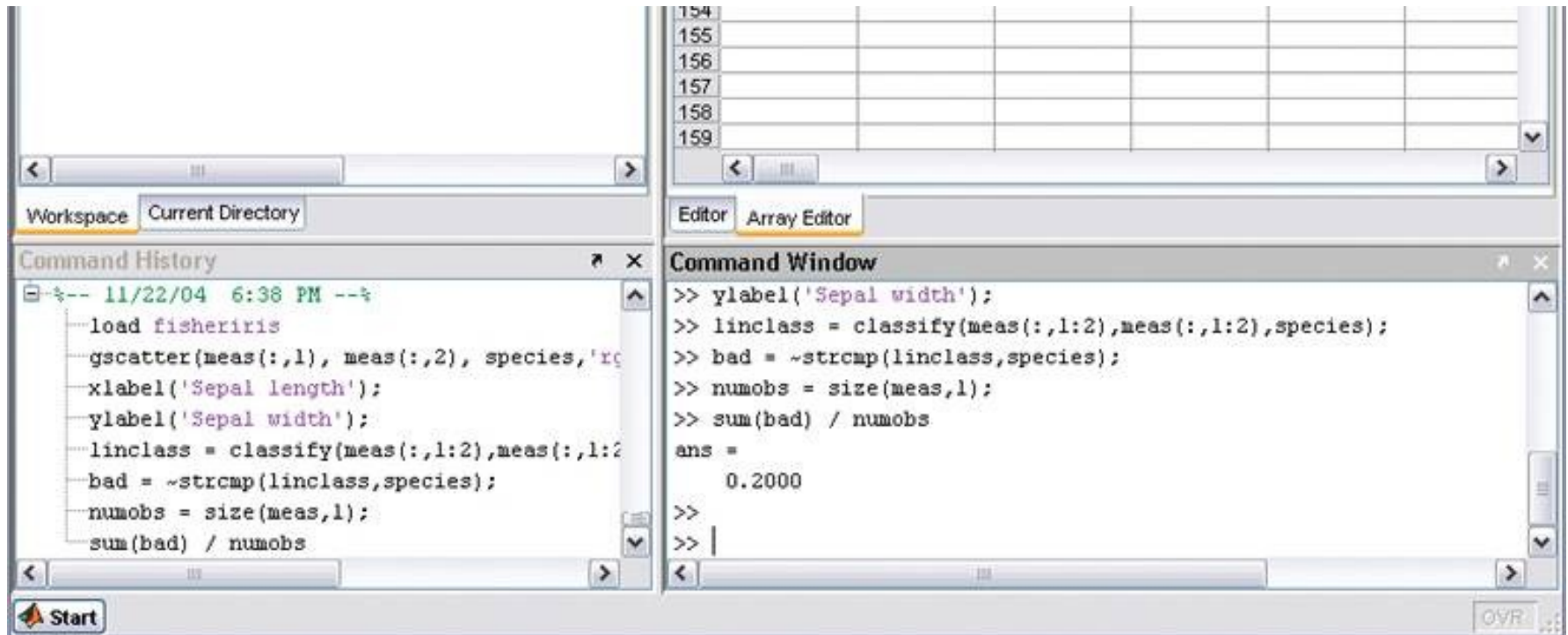
- Provide a way to instantly cancel a time-consuming operation
- Put a cancel button next to the progress indicator
- Label it clearly
- Give feedback when hit (halt the progress indicator)
- Multiple operations -> smart cancel button labels

Multi-level Undo

- An entire subject of its own
- Use for highly interactive and complex Uis
- Lets experts explore work paths
- Use a stack (at least 10-12 ops)
- Ideally, show the entire stack on screen



Command History



- Keep a visible record of what was done
- Expert users need support for long-term work (graphical, IDE)
- Computers good at records, humans not

Macros

- Single actions composed of smaller actions
- Another subject of its own
- Essentially, programming (but don't call it programming: humans are stupid and will be scared)

